



MedWise Risk Level™

Quick Start Guide



1. What is the MedWise Risk Level™ and what is its value?

- The MedWise Risk Level is a medication risk indicator that helps clinicians understand a patient's risk for adverse events, with a score that identifies their medication regimen as minimal, low, intermediate, high or severe.
- MedWise® assesses the combined risk of a patient's medications in aggregate and guides pharmacists and prescribers toward personalized medication decision support.
- An increase in the MedWise Risk Level is associated with an increased risk for adverse drug events (ADEs), emergency room visits, hospitalizations, and hospital length of stay.
- A recent [study](#) shows that higher risk levels are correlated with premature death; reducing risk levels also reduces the likelihood of premature death, saving lives.

The study found that every point increase in the MedWise Risk Score corresponded to an 8.6% increase in the odds of having one or more ADEs per year, \$1,037 in additional annual medical spending, 3.2 additional ED visits per 100 patients per year, and 2.1 additional hospitalizations per 100 patients per year. Certified pharmacists 'walk back' the MedWise Risk Score, reversing risk of ADEs, harmful effects, and high medical costs.



2. What is included in the calculation of a patient's MedWise Risk Level?

The MedWise Risk Score incorporates key principles of pharmacogenomics, pharmacokinetics, and pharmacodynamics simultaneously. Please refer to this [study](#) for additional details about incorporated risk factors.



3. What are my options now that I have access to the MedWise Risk Level?

- After evaluating your patient's MedWise Risk Level, if appropriate, discuss their referral to a certified MedWise Advisor™ for a Medication Safety Review™ (MSR).
 - An MSR is a comprehensive medication review conducted by MedWiseRx™ board-certified pharmacists. The goal of an MSR is to ensure safe, effective, and personalized medication therapy for each patient served.
 - Patients with intermediate, high, or severe risk should be considered for an MSR.
 - Patients with minimal or low risk and polypharmacy may benefit from an MSR.
- The cost to the patient for an MSR is \$99 (limited-time offer, discounted from standard pricing of \$175, ends 12/31/21).*

**Pharmacies subscribed to services such as PrescribeWellness³⁶⁵ can offer a certain number of MSRs at no cost to patients.*
- After suggesting an MSR to your patient, if they are agreeable, click the "Print MSR Request Flyer" button next to the patient's MedWise Risk Level. Provide your patient with the flyer that prints. A MedWiseRx call center team member will contact your patient after the request is initiated.
- Click [here](#) for additional [resources](#).



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4. How do I communicate to a patient about their MedWise Risk Level?

As soon as you complete your training, the MedWise Risk Level will be available within the PrescribeWellness software and you can begin to identify patients who are at risk for adverse drug events. It is important to help patients and caregivers understand that the MedWise Risk Level is a personalized analysis of their medication regimen, created by a one-of-a-kind algorithm.

- Communicate to patients with an intermediate, high or severe MedWise Risk level that an MSR could potentially help them avoid an adverse event – and that they should continue taking their medications as prescribed in the meantime.
- Communicate with patients that a certified MedWise Advisor will work with their healthcare team to determine the best course of action for improved efficacy and safety. Click the “Print MSR Request Flyer” button next to the patient’s MedWise Risk Level. Provide your patient with the flyer that prints. A MedWiseRx call center team member will contact your patient after the request is initiated.
- If a patient has additional questions about their medication regimen, continue to refer them to a certified MedWise Advisor by directing the patient to call **800-231-4529**. Please note that all certified MedWise Advisors work with the prescriber(s) to ensure any changes to medication regimen are approved and sound.
- You will be provided marketing materials (including flyers, bag stuffers, and social media posts) to help engage and educate your patients on this new exciting service your pharmacy is providing. This marketing kit will be emailed to you after you complete your initial training.



5. How do I become a certified MedWise Advisor and conduct MSRs?

- a. To access additional MedWise® visualizations and conduct MSRs, MedWise Advisor certification is required.
- b. Tabula Rasa HealthCare University offers comprehensive training for those who wish to become certified MedWise Advisors. MedWise Advisor certification is intended for pharmacists who are interested in improving medication safety and providing enhanced clinical services using MedWise medication decision support tools.
- c. MedWise Advisor certification is self paced, and includes 18 hours of clinical training in the form of e-learning and live discussion, 16 hours of which are CE accredited.
- d. Contact CertifiedMWA@prescribewellness.com if you would like to become a certified MedWise Advisor.



6. Who should I call if I have additional questions?

Contact solutions@prescribewellness.com or **800-960-8147** if you have additional questions.